

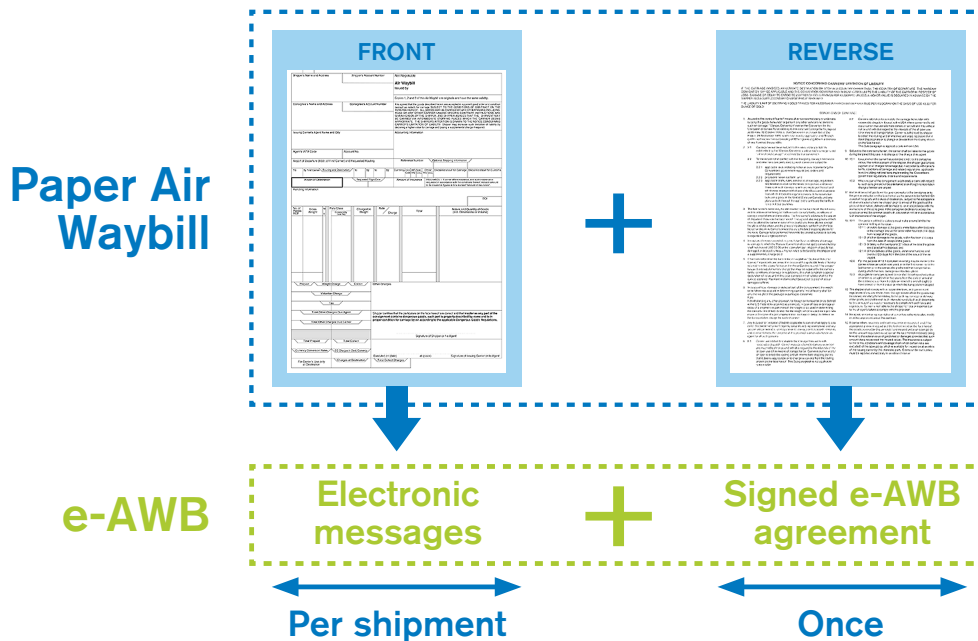
e-AWB Guide for Freight Forwarders

Would you like to

- Reduce your processing costs?
- Improve your reliability?
- Speed up the handling process?
- Stop archiving papers?
- Offer real-time status update on AWB information from everywhere?
- Support regulators and customs' demand for advance electronic information?

Move to e-AWB!

The e-AWB is the electronic equivalent of the paper AWB.



The information contained on the front of the paper AWB is replaced with electronic messages:



The reverse side of the paper AWB, which provides the conditions of contract, is replaced by an e-AWB agreement. The conditions of contract remain the same.

Your checklist to implement!



Can you carry on your activities without paper AWB?

Most of the freight forwarders use the AWB for other purposes than the contract of carriage with the airlines. Review your processes and make them paperless: the electronic document is as good as its paper version!

To help you, IATA developed an e-AWB functional specifications and recommendations. Feel free to use it for your own operations.

www.iata.org/e-AWB-process



Do you have the technology to support e-AWB?

Your software should be able to:

- send the AWB messages (FWB or Cargo-XML equivalent)
- receive status update messages (FSU-RCS and -FOH or Cargo-XML equivalents)
- archive these electronic messages
- print on-demand AWB information if need be

What if you are not ready yet?

- Many airlines provide e-AWB functionality on their website, check with them!
- Many IT providers have developed e-AWB solutions – check a list on the IATA website or consult local software providers

www.iata.org/e-cargo-technology



Do you produce high-quality electronic messages?

The quality of the electronic messages should be close to 100% as there will be no more paper AWB. IATA can help you identify your data quality issues through the Message Improvement Program (MIP) – it is free!

www.iata.org/mip



Have you signed the IATA multilateral e-AWB agreement?

If not yet, download, sign and send the agreement and submission form to IATA - it is free!

www.iata.org/e-AWB-multilateral



Have you engaged all your business partners?

To facilitate the global rollout of e-AWB, it is recommended that you inform your partners (airlines and ground handlers) of your ability to produce e-AWB for each of your stations. Your partners should do the same.

IATA can help you list your e-AWB capabilities and find out your partners' capabilities with the e-Cargo Matchmaker tool – it is free!

www.iata.org/cargo-matchmaker

Better quality,
improved customer
service

Less paper,
smaller carbon
footprint

More at www.iata.org/e-AWB

For any question, contact cargo@iata.org